

CLIENT SURVEY

Name(s) of your lawyer or lawyers: MARK GRIFFIN

1. How would you rate the manner in which our lawyer(s) handled your case?

- Outstanding
- Above Average
- Average
- Below Average
- Poorly

Comments:

HE WAS VERY UNDERSTANDING, HELPEFUL,
AND VERY VERY NICE PERSON.

2. Did we make a good first impression?

- Yes
- No

Why (or why not)? VERY COMFORTABLE

3. Did our lawyers and/or staff people return your calls promptly?

- Yes
- No

If no answered no, please identify those persons who did not return calls promptly.

4. Was our office staff helpful and friendly? We understand the importance of our office staff in handling your case. We sincerely appreciate all comments and suggestions that will help our staff best attend to your needs and the needs of other clients. Please be open and frank when addressing this question.

Yes

No

5. How did you select us as your lawyers?

FROM A FRIEND

6. Would you recommend our services to others?

Yes

No

7. If you feel that there is any way we could improve our handling of cases like yours, what are your suggestions?

CLIENT SURVEY

Name(s) of your lawyer or lawyers: Thomas Pettinicchi

1. How would you rate the manner in which our lawyer(s) handled your case?

- Outstanding
 Above Average
 Average
 Below Average
 Poorly

Comments:

Attorney Pettinicchi was great
throughout the case. I was especially pleased
that I was able to see doctors
while I was injured without health insurance.

2. Did we make a good first impression?

- Yes
 No

Why (or why not)? Very Welcoming / Caring
personality.

3. Did our lawyers and/or staff people return your calls promptly?

- Yes
 No

If no answered no, please identify those persons who did not return calls promptly.

4. Was our office staff helpful and friendly? We understand the importance of our office staff in handling your case. We sincerely appreciate all comments and suggestions that will help our staff best attend to your needs and the needs of other clients. Please be open and frank when addressing this question.

Yes

No

5. How did you select us as your lawyers? Referral from
Deb Kindblom / James Vomero.

6. Would you recommend our services to others?

Yes

No

7. If you feel that there is any way we could improve our handling of cases like yours, what are your suggestions?

8. Miscellaneous Comments:

I wanted to thank you again
for handling my case as well as
getting me a discount with you and
Waterbury Hospital.

9. Do we have your permission to use your comments in connection with our firm's advertising and marketing materials and website?

Yes



No

CLIENT SURVEY

Name(s) of your lawyer or lawyers: Mark Griffin

1. How would you rate the manner in which our lawyer(s) handled your case?

- Outstanding
- Above Average
- Average
- Below Average
- Poor

Comments:

Mark did excellent job of explaining things every step along the process and was clearly very familiar with dealing with the parties involved

2. Did we make a good first impression?

- Yes
- No

Why (or why not)?

Mark and Stacy were very friendly, professional and straight forward.

3. Did our lawyers and/or staff people return your calls promptly?

- Yes
- No

If no answered no, please identify those persons who did not return calls promptly.

4. Was our office staff helpful and friendly? We understand the importance of our office staff in handling your case. We sincerely appreciate all comments and suggestions that will help our staff best attend to your needs and the needs of other clients. Please be open and frank when addressing this question.

Yes

No

5. How did you select us as your lawyers? Recommendation
of a friend.

6. Would you recommend our services to others?

Yes

No

7. If you feel that there is any way we could improve our handling of cases like yours, what are your suggestions?

8. Miscellaneous Comments:

9. Do we have your permission to use your comments in connection with our firm's advertising and marketing materials and website?

Yes

No

Tom Arin

CLIENT SURVEY

Name(s) of your lawyer or lawyers: MICHAEL A. D'AMICO / REED

1. How would you rate the manner in which our lawyer(s) handled your case?

- Outstanding
- Above Average
- Average
- Below Average
- Poorly

Comments:

2. Did we make a good first impression?

- Yes
- No

Why (or why not)?

3. Did our lawyers and/or staff people return your calls promptly?

- Yes
- No

If no answered no, please identify those persons who did not return calls promptly.

4. Was our office staff helpful and friendly? We understand the importance of our office staff in handling your case. We sincerely appreciate all comments and suggestions that will help our staff best attend to your needs and the needs of other clients. Please be open and frank when addressing this question.

Yes
 No

5. How did you select us as your lawyers? _____

REFERRED BY JOHN P. SALVATORE

6. Would you recommend our services to others?

Yes
 No

7. If you feel that there is any way we could improve our handling of cases like yours, what are your suggestions?

8. Miscellaneous Comments:

I WOULD ESPECIALLY LIKE TO COMMEND
REED FOR HER OUTSTANDING DISPLAY OF
PROFESSIONALISM. SHE IS A TRUE ASSET
TO YOUR FIRM.

CLIENT SURVEY

Name(s) of your lawyer or lawyers: Mike D'Amico

1. How would you rate the manner in which our lawyer(s) handled your case?

- Outstanding
- Above Average
- Average
- Below Average
- Poorly

Comments:

This was a problem I tried to handle myself. So accepting this case was "past time" and very lacking in information. Mr. D'Amico was like a magician pulling a rabbit out of a hat. He made things happen!

2. Did we make a good first impression?

- Yes
- No

Why (or why not)?

3. Did our lawyers and/or staff people return your calls promptly?

- Yes
- No

If no answered no, please identify those persons who did not return calls promptly.

4. Was our office staff helpful and friendly? We understand the importance of our office staff in handling your case. We sincerely appreciate all comments and suggestions that will help our staff best attend to your needs and the needs of other clients. Please be open and frank when addressing this question.

Yes *I was really "taken care of" by all of
loved you for it*
 No

5. How did you select us as your lawyers? *Recommended by
atty Cartoceto in Southbury*

6. Would you recommend our services to others?

Yes
 No

7. If you feel that there is any way we could improve our handling of cases like yours, what are your suggestions?

*The attention to me and my case was
excellent. Much more than I could have
imagined.*

8. Miscellaneous Comments:

9. Do we have your permission to use your comments in connection with our firm's advertising and marketing materials and website?

Yes included

No _____

CLIENT SURVEY

Name(s) of your lawyer or lawyers: Michael A. D'Amico

1. How would you rate the manner in which our lawyer(s) handled your case?

- Outstanding
- Above Average
- Average
- Below Average
- Poorly

Comments:

Michael gave 110% of himself
and was very professional

2. Did we make a good first impression?

- Yes outstanding
- No

Why (or why not)?

3. Did our lawyers and/or staff people return your calls promptly?

- Yes
- No

If no answered no, please identify those persons who did not return calls promptly.

4. Was our office staff helpful and friendly? We understand the importance of our office staff in handling your case. We sincerely appreciate all comments and suggestions that will help our staff best attend to your needs and the needs of other clients. Please be open and frank when addressing this question.

Yes

No

5. How did you select us as your lawyers? another

attorney

6. Would you recommend our services to others?

Yes

No

7. If you feel that there is any way we could improve our handling of cases like yours, what are your suggestions?

8. Miscellaneous Comments:

Michael was very caring,
understanding and gave a personal
touch. I was very happy the
way he handled the case.

- Thanks for caring -

9. Do we have your permission to use your comments in connection with our firm's advertising and marketing materials and website?

Yes _____

No _____